

***Being a leader in Customer satisfaction  
Working to safeguard the environment, the health and safety of people  
and reducing energy consumption***

To pursue these objectives, DIERRE S.p.a. undertakes to carry out continuous monitoring of its external and internal business in order to promptly identify any factors that could influence the current and future performance of the organization.

The Management, in line with the risks and opportunities identified, supports the continuous evolution of its Integrated Quality Management System. It promotes a positive and collaborative working environment, both internally and towards customers, suppliers and interested external parties to ensure that all collaborators and colleagues, regardless of their hierarchical position, can play an active role in compliance with the laws and company regulations and can be promoters of continuous improvement.

The company focuses on customer satisfaction, without ever overlooking respect for the environment and people, pursuing policies for the prevention of pollution, accidents and occupational diseases and promotes energy saving as well as compliance with all applicable regulatory requirements. In particular, the company undertakes to pursue these objectives through:

- **Quality**
  1. working closely with the customer
  2. continuous development of people and their skills
  3. continuous investment in processes and innovation
  4. collaboration and enhancing its portfolio of suppliers
  5. continuous improvement of the Integrated Management System
- **Environment**
  1. commitment to environmental protection and to improving environmental performance
  2. choice and use of methods and systems with a high technological content, to reduce the use of raw materials, energy and natural resources to a minimum.
- **Worker's Health and Safety**
  1. creation and maintenance of a rational work environment (tidy, clean, ergonomic)
  2. promotion of communication and the involvement of all DIERRE S.p.a employees
  3. choice and use of means of production that meet the essential safety requirements
  4. scheduled maintenance of production systems and equipment
  5. raising awareness of the risks associated with the various duties for all Dierre S.p.a. collaborators
- **Energy Management**
  1. progressive reduction of energy consumption by introducing the best available techniques (where possible, low-consumption and high efficiency systems)
  2. introduction of more extensive consumption monitoring to be able to take effective action to reduce waste.

The Board of Directors of DIERRE Spa also undertakes to ensure that the Quality policy is understood, shared, implemented and followed by all its employees and collaborators, in full agreement with all Stakeholders.

*Giuseppe Rubbiani*  
**President**